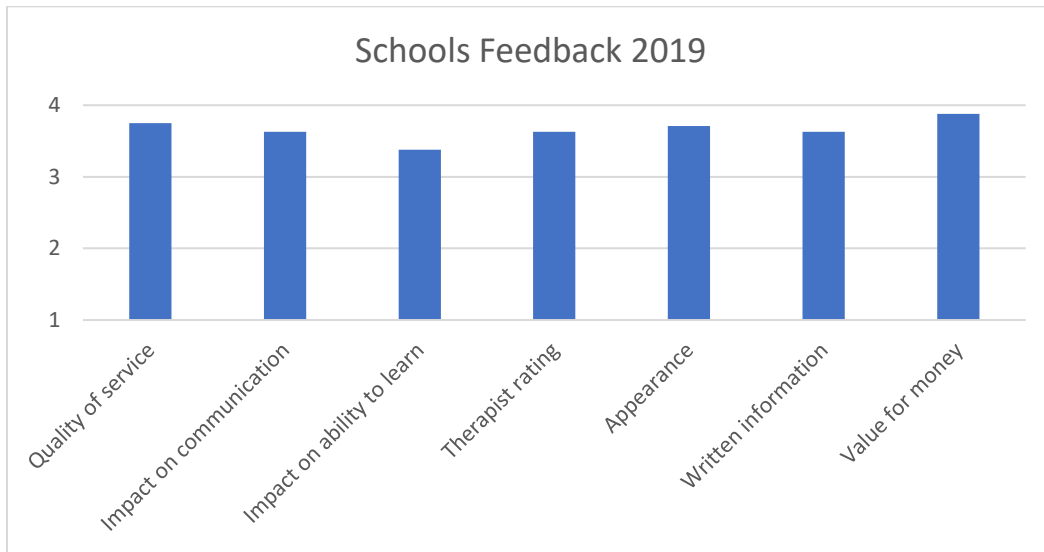


Therapy Service: Feedback from Schools 2019

At the end of each academic year we ask all of schools for feedback on the therapy service they have received from Speaking Space. Here are the results....

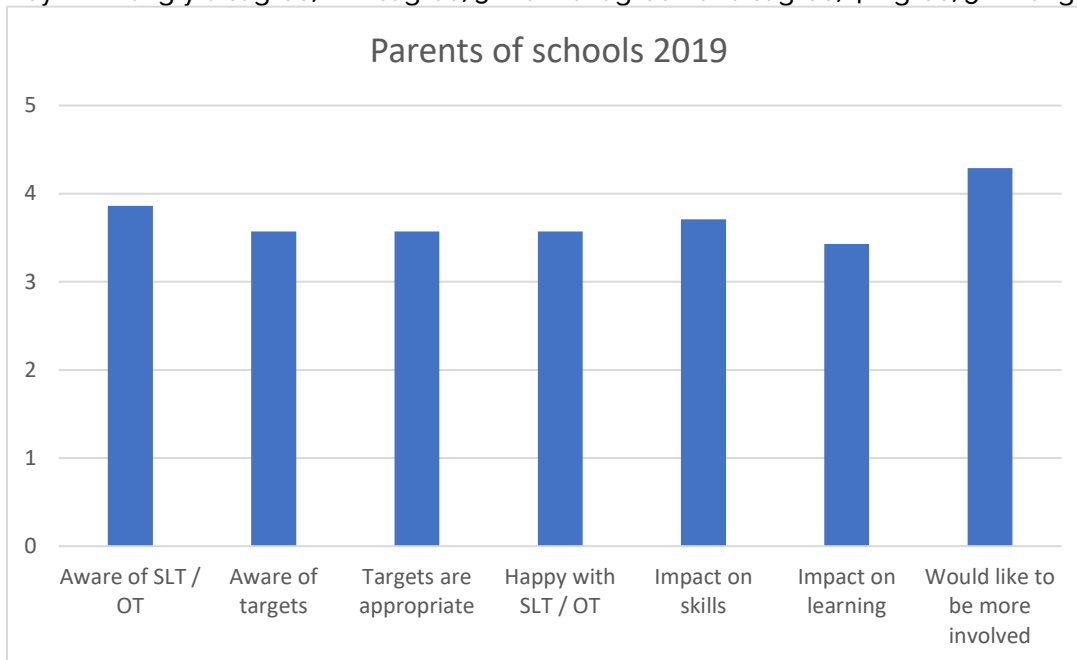
What do schools say?

Key: 1: Strongly disagree; 2: Disagree; 3: Neither agree nor disagree; 4: Agree; 5: Strongly agree



What do the parents of children in our schools therapy service say?

Key: 1: Strongly disagree; 2: Disagree; 3: Neither agree nor disagree; 4: Agree; 5: Strongly agree



Areas of excellence:

- Quality of service
- Value for money

Areas where we would like to improve:

- Impact of targets on child's learning

How will we achieve this?

- We aim to increase questionnaire responses next year. We only had 8 responses from schools and 7 from parents. A mid-year meeting with directors will be offered to all schools in addition to the end of year meeting. How to improve this will be discussed with heads during this meeting.
- We aim to improve communication with parents. This will also be discussed with the therapy team and heads, with a view to implementing ideas to improve this

Thank you for your continued support and valuable feedback. If you have any suggestions about how we could improve our service please do not hesitate to contact me.



Naomi Pearson: Service Development Director